



Customer Focus Team
 c/- Transport Centre
 Regional Transport Connections
Waikato Regional Council
 Private Bag 3038
 Waikato Mail Centre
 Hamilton 3240

APPROVED ASSESSOR AGENCIES | Accessibility Concession

Am I eligible for the Accessibility Concession?

To be eligible, you must be a Waikato resident and have an impairment that means you are unable to drive. This impairment could be physical, intellectual, psychological, sensory or neurological. This could be a permanent disability, or a temporary disability that is likely to last for six months or more.

People with a short-term disability (less than 6 months) are not eligible for this concession.

How do I apply for the Accessibility Concession?

- 1.** Contact the most appropriate agency for your disability (list below) and make an appointment for an assessment. Membership fees may apply.
- 2.** Please note, the agency may charge an admin fee for their assessor services.
- 3.** The assessment is in person (not over the phone). Please ensure you bring appropriate identification. Medical verification may be required for certain conditions.
- 4.** The application will be sent to BUSIT for approval.
We will contact you when your AC Bee Card is ready.
Please allow up to 20 working days for processing to be completed.
- 5.** For more information visit busit.co.nz/accessibility-concession

Please contact one of the below agencies to enquire about an assessment:

Disability services agency	Phone
Your Way Kia Roha	07 903 7017
IDEA Services	07 834 7200
CCS Disability Action Hamilton	07 853 9761
Cambridge Community House	07 827 5402

For any other concession enquiries, please contact beecard@waikatoregion.govt.nz

Updated: 13/02/2025